

Kizoom in the news

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News from ITS United Kingdom Members

Cityspace to provide Merseyrail with Passenger Services at Unstaffed Stations

Cityspace has announced that it has been awarded the contract by Merseyrail to install complete customer information and services networks at the five unstaffed stations in the Wirral along this vital urban network serving Liverpool and Merseyside. Merseyrail manages 66 stations along the 75 route mile network accounting for some 30 million passenger journeys a year. Whilst it has the highest percentage of staffed stations in the country, Merseyrail is committed to providing passengers travelling from the few unstaffed lightly used stations with information, services and security to improve the waiting experience. The planned services for Little Sutton, Bache, Capenhurst, Overpool and Ellesmere Port in the Wirral will comprise seven Cityspace Smart Points providing ticketing and critically, Permit to Travel. Interactive touch screens will offer access to real-time passenger information, online journey planning, timetables, local area maps with print outs and customised digital travel content. Each unit features a highly visible broadcast screen for live bus and rail departure summaries, planned engineering notices and publicity content. As an added feature to address passenger safety an emergency help point has been fitted to each unit. The services at the two-platform stations will be built on a wireless backhaul providing the real-time data feed to the terminals whilst creating a flexible infrastructure for CCTV delivering asset protection and personal safety. The Wirral networks are scheduled to go live by May 2008. Rail plays a major role in the economic life of the region in view of the regeneration of Liverpool and getting people to events related to the Liverpool being the European capital of Culture in 2008.

